

3 MJ 20106

THREE YEAR B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER/DECEMBER 2024.

THIRD SEMESTER

ORGANIZATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

(No additional sheet will be supplied)

SECTION A — (5 × 5 = 25 marks)

Answer any FIVE of the following questions.

1. Importance of Organizational Behaviour.
2. Johari window.
3. Managerial grid.
4. Reasons for resistance.
5. Organizational climate.
6. Group Cohesiveness.
7. Personality.
8. Qualities of effective leader.
9. Process of organizational Development.
10. Organizational culture.

SECTION B — (5 × 10 = 50 marks)

Answer ALL of the following questions.

11. Explain with examples the various determinants of personality.

Or

12. What is learning? Explain cognitive and observational learning.
13. Define group. Discuss the stages of group development.

Or

14. What are the barriers that make effective decision making difficult?

15. Discuss the various characteristics and approaches of leadership.

Or

16. Explain different theories of leadership.

17. What are the factors driving organizational change?

Or

18. What are the sources of resistance to change?

19. Explain difference between organizational culture and climate?

Or

20. What is the relationship between power and politics?
